



S&B FILTERS

YOUR VEHICLE'S WARRANTY IS SAFE WITH S&B FILTERS.

Will installing an S&B Cold Air Intake Kit or Filter void my vehicle's warranty?

Installing an S&B Cold Air Intake Kit will not void your vehicle's warranty as long as you follow the procedures listed below.

PROPER PROCEDURES

1. Properly install the intake kit according to the installation instructions.
2. Service your filter every 6,000 miles according to the instructions found in the S&B Precision Cleaning & Oiling Kit. Off-road and dusty conditions may require you to service your filter more frequently. Purchasing an extra filter makes servicing your filter as easy as filling up your tank.
3. Apply the correct amount of oil as specified for each intake on our website after each cleaning.

If you follow these simple three (3) steps, a dealer cannot legitimately deny a warranty claim. Under no condition, can the dealer void your entire warranty simple because you installed an S&B intake kit.

Although it is unlikely, if you find yourself in situation where a dealership is challenging your warranty repair, S&B will immediately become involved to spare you the trouble.

S&B customers can be assured that S&B will not allow a dealership to mistreat you by charging you for a repair based on a warranty claim that was denied because of the existence of an S&B intake kit or filter.

THE S&B VEHICLE WARRANTY GUARANTEE

S&B guarantees that a properly installed intake kit or filter will not damage the engine or result in a dealer declining a warranty request. If a dealership declines a customer's request due to the installation of a S&B intake kit, S&B will expeditiously compensate the customer for the cost of the repairing the vehicle. (See Guarantee Details Below)

Typically, OE manufacturers do not like aftermarket products as they would prefer that consumers only purchase parts made by them. They will use every trick in the book such as maintaining compliance with emissions, warranty and safety requirements in an attempt to keep you buying only OE parts. In order to keep the large car companies from taking advantage of the consumer, a law called the Magnuson-Moss Warranty Act was passed to protect the consumer's right to purchase parts not made by an OE.

Although there are laws to protect your rights, in rare cases, some dealerships attempt to use the presence of an S&B cold intake kit or performance filter to deny a legitimate warranty claim and instead force the consumer to cover the cost of the repair. Some less scrupulous dealers leverage the consumers need to get their vehicle back on the road, in order to get the consumer to cover the cost of the repair. S&B will not sit back and let this happen. The dealers are not out to get the consumer, but the majority of our competitors don't test their products to the same standard S&B does; therefore, some dealers have become skeptical of aftermarket products in general.

ISO 5011 INTERNATIONAL TEST STANDARD

S&B manufactures products used by the OE manufacturers themselves, so we are very familiar with the testing requirements and subject our products to many of the same tests in our 1/2 million dollar, climate controlled test lab. In this lab, we test our products to the ISO 5011 International Test Standard which is the same standard used by virtually all the OEs.

AIRFLOW & EFFICIENCY RATING

Testing to this standard insures that our filters and intake kits will improve the airflow while still stopping contaminants from damaging your engine. In some cases, our filters have efficiency ratings even better than the actual OE filter.



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CONTINUED

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APPLICATION OF OIL

Just like other larger paper filter companies, S&B uses oil on its filters to insure high efficiency rates. An S&B filter with the proper amount of oil applied will not damage a vehicle's mass air sensor. S&B uses robotics to precisely apply oil to its filters. In the field, the S&B Precision Cleaning & Oiling Kit gives the consumer the ability to apply the correct amount of oil with almost the same robotic precision.

Dealers have had some issues with our competitor's oiled filters damaging a vehicle's mass air sensor, but this was simply because our competitors do not give the consumer an easy manner in which to apply the correct amount of oil to a filter. Without the proper tools, consumers were forced to eye-ball the application of oil with an aerosol can which often led to an over oiled filter. With S&B, this just does not occur.

THE BOTTOM LINE

S&B guarantees that a properly installed intake kit or filter will not damage the engine or result in a dealer declining a warranty request. If a dealership declines a customer's request due to the installation of an S&B intake kit, S&B will expeditiously compensate the customer for the cost of the repairing the vehicle.

GUARANTEE DETAILS

In order to obtain repayment for the cost of the repair, the customer must simply provide the following items listed below.

1. Provide written documentation from the dealer where the dealer faults the S&B intake or filter for the required repair work or refusal of warranty coverage.
2. The customer also needs send a request in writing to the dealership to obtain the damaged component and send it to S&B, so that we can properly investigate the allegation. S&B will pay the cost of freight.
3. Lastly, your assistance may be required as we will communicate with the dealership to gain repayment for work that was denied coverage under the vehicle's warranty unless they can provide proof that the damage was caused by the S&B product.